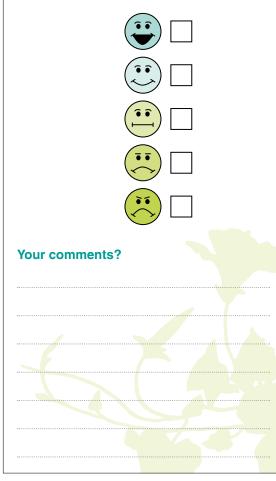
Experience-based survey template

How do you feel about your overall experience?

Please tick the box next to the face which best represents your feelings.



About you:

Name:

This survey is part of a wider project called Hardwiring for Excellence. If you would like to learn more about this project then write your details below and we'll be in touch.

Your contact details (optional):

Address:	
21	•••••
Phone:	
E-mail:	

About us:

This survey aims to better understand patient experiences in order to improve the way Waitemata DHB works.

The contact person is Karen Frederickson, Karen.frederickson@waitematadhb.govt.nz or 486-8920 x2614 or 021784 296

> Waitemata District Health Board Te Wai Awhina

HOW FEEL?

Openness 'flower

Respect 'koru'

'bird'

Compassion '

sunrise'

Focus 'eye' | Integrity

Customer

/alues

Our

We want to understand what it feels like to attend our Outpatient Clinics.

We invite you to fill in this survey so we can improve our services.

Complete the form now and put it in the box or post it back it to us.

This is a confidential survey and it's your choice whether you take part.

Whatever you do won't affect your treatment.

Thanks for your help. The Outpatient Clinic Staff



This template is an example of a survey brochure created by the Waitemata District Health Board in order to better understand patient experiences. You can use this example to help develop your own survey.

Note: there are two pages to this PDF. This survey example is of a double sided A4 folded into three.

Template URL

www.healthcodesign.org.nz/tools/tool3c.pdf

Experience-based survey template

