

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Ngā mihi,



Dr Michael Shepherd

Acting Chief Executive

Te Whatu Ora - Health New Zealand | Te Toka Tumai
Auckland

Encl.

Attachment 1. Incident management - Policy

Attachment 2. Incident management - Guideline

Attachment 3. Emergency Management Policy

Attachment 4. Code Orange Policy

Attachment 5. Code Black Policy

Attachment 6. Consumer complaint management policy

Attachment 7. Sexual misconduct allegation from a patient against an ADHB employee - AED or APU initiated

Attachment 8. Complaints to the police policy

Attachment 9. Discipline and dismissal Policy

Private Bag 92024, Auckland Mail Centre, Auckland, 1142
Waea pūkoro: +64 9 347 9999

Te Kāwanatanga o Aotearoa
New Zealand Government