

13 May 2022

Craig Muir

By email: Craig.Muir@nzno.org.nz

Dear Craig

Re: Official Information Act request – Short Staffing Data - ADHB Ref: 20220301-1191

I refer to your Official Information Act request dated 29 March 2022 requesting the following information:

We would like to request a report on short staffing Datix that have been collected in the last 5 years.

I am aware that the system was not set up to distinguish these for quite some time so it might need to be in 2 reports from that date where themes were captured onwards and before.

What we would like to see is:

How many incidents month by month.

Themes.

Remedial actions put in place by themes.

We were presented some themes of Datix some months ago during the patient attender discussions, so some of this time frame has already been collated.

In a discussion between you, Jacob Toner and Mark Fenwick on 21 April you clarified this to:

Data on short staffing from the last five years to date covering the nursing, healthcare assistant and, if possible, midwifery, workforces that captures:

- themes
- causal factors
- actions by theme taken to address the causal factors.

Response

Please see Attachment 1. Short Staffing Data.

This report the Attachment represents was produced by using all three short-staffing incident sub-classifications in DATIX (As per the screenshot below) and by putting a filter by incident reporter subtype Nurse, Health Care Assistant and Midwife as per the clarified request.

Note the DATIX system went live on 01/04/2017 therefore this report has data from 01/04/2017 – 01/04/2022 (5 years).

Incident classification
Datix Common Classification System 2 (CCS2)

* Incident affecting  Organisation

Worker = Employee, Student, Volunteer, Contractor, Temp

* Incident type tier one Service Disruptions (environment, infrastructure, human resources)

* Incident type tier two Human Resource Availability (includes strikes/work stoppages)

Incident type tier three insuf

Incident details

* Brief Summary of the Event

1. Enter facts, not opinions (simple & short summary).
 2. Do not enter names of people.

Insufficient numbers of healthcare professional staff
 Insufficient numbers of non professional healthcare staff
 Insufficient numbers of support staff (non healthcare staff)

In the report we address your request for themes, causal factors and actions with the charts:

1. Number of short staffing incidents by directorate and incident submitted month
2. Primary Causal factor as a pie chart, added a filter to filter data by the directorate
3. Primary Causal factor grouped by the year, added a filter to filter data by the directorate

We trust you find this information useful.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours sincerely,



Ailsa Claire, OBE
Chief Executive

Encl.

Attachment 1. Short Staffing Data