



CLINICAL GOVERNANCE GROUP

23 December 2021



Venue: Bledisloe House, 24 Wellesley Street West, Level 9, Onetangi Meeting Room & Zoom @ 4.45pm

Members:		
Jonathan Christiansen (Co Chair)	Gary McAuliffe	Pauline Sanders
Rawiri McKree Jansen (Co Chair)	Greg Williams	Ruth Large
Allan Moffit	Harriet Pauga	Saleimoa Sami
Anthony Jordan	Hinamaha Lutui	Sally Roberts
Carmel Ellis	Kara Okesene-Gafa	Teuila Percival
Christine McIntosh	Kate Dowson	Tim Cutfield
Daniel Tsai	Kim Arcus	Willem Landman
Gabrielle Lord	Lara Hopley	Vicky Tafau (Secretariat)
Gary Jackson	Maria Poynter	
	Owen Sinclair	

AGENDA (note not every item will be discussed at each meeting)

4.45pm	1. AGENDA ORDER AND TIMING (Welcome & Karakia)	Page No.
	2. GOVERNANCE	
4.50pm	2.1 Apologies (Attendance Schedule)	002
	2.2 Confirmation of the minutes from the previous meeting held on 16 December, 2021	003
	2.3 Action Items	006
	3. STANDING UPDATES	
4.55pm	3.1 Dashboard/Metrics for Whānau HQ (Andrew Gilbert)	
	3.1.1 Covid Calculator (Delwyn Armstrong – on leave, back 10 January 2022)	
	3.2 Patient Experience/Consumer Engagement/Complaints and Responses	
	3.2.1 Complaints and Concerns Paper coming from Sam Gregory (to be tabled)	
	3.3 Adverse events reporting, implementation of recommendations	
	3.3.1 Confidential - [REDACTED] section 9(2)(a)	007
	3.3.2 ARPHS Implementation of Independent Review Recommendations (Leigh Pointon)	017
	3.4 External reporting: HQSC/HDC/Coronial/Other	
	3.5 NRHCC Update	
	3.5.1 Preparation for Surge – potential to rationalise the low acuity activity (Discussion)	
	4. PROVIDER UPDATES	
	4.1 Māori Providers Update/New Business	
	4.2 Pasifika Providers Update/New Business	
	4.3 Other Community Providers Update/New Business	
	5. NEW CLINICAL GOVERNANCE BUSINESS	
	5.1 Policies/Procedures brought forward for Discussion/Endorsement	
	5.2 MOC Discussions	
	5.3 Questions/Advice sought from Steering Group or NRHCC Exec	
	5.4 Other	
	6. FOR YOUR INFORMATION	
	6.1 Whānau HQ Child Pathway Presentation	017
5.40pm	7. OTHER BUSINESS	
Next Meeting: 30 December, 2021 @ 4.45pm		

MEMBER ATTENDANCE SCHEDULE 2021
WHĀNAU HOME QUARANTINE CLINICAL GOVERNANCE GROUP

Name	25 Nov	2 Dec	9 Dec	16 Dec	23 Dec	30 Dec	6 Jan	13 Jan	20 Jan	27 Jan
Jonathan Christiansen (Co-Chair)	✓	✓	✓	✓		✓	✓			
Rawiri McKree Jansen (Co-Chair)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Allan Moffitt	✓	Apologies	✓	✓		✓	Apologies	✓	✓	✓
Anthony Jordan		-	✓	-		✓	✓	Tentative	Tentative	Tentative
Carmel Ellis	✓	✓	Apologies	✓		✓	✓	✓	✓	✓
Christine McIntosh	✓	✓	✓	✓						
Daniel Tsai	-	-	-	✓						
Gabrielle Lord	✓	✓	✓	✓						
Gary Jackson	✓	✓	Apologies	Apologies		Tentative	Tentative	Tentative	Tentative	Tentative
Gary McAuliffe	-	-	-	✓						
Greg Williams	-	✓	✓	Apologies	Apologies	Apologies	Apologies			
Harriet Pauga	-	✓	✓	✓						
Hina Lutui	✓	✓	✓	✓						
Kara Okesene-Gafa	Apologies	Apologies	Apologies	Apologies						
Kate Dowson	✓	-	✓	✓		Apologies	Apologies	Apologies	✓	✓
Kim Arcus	✓	✓	✓	✓		Apologies	Apologies	Apologies	Apologies	Tentative
Lara Hopley	✓	✓	✓	✓				✓	✓	✓
Maria Poynter	✓	✓	✓	✓						
Owen Sinclair	✓	✓	✓	✓		✓	✓	✓	Apologies	Tentative
Pauline Sanders	-	-	✓	✓		Tentative	Tentative	Tentative	Tentative	Tentative
Ruth Large	✓	✓	✓	✓						
Saleimoa Sami	✓	-		✓						
Sally Roberts	✓	✓	✓	✓		✓	Apologies	Apologies	✓	Tentative
Teuila Percival	-	✓	✓	✓						
Tim Cutfield	✓	✓	✓	✓		✓	Apologies			✓
Willem Landman	✓	✓	✓	✓		Apologies	Apologies	Apologies	Tentative	



MINUTES	
Meeting Title	Whānau Home Quarantine Clinical Governance Group (WHQCGG)
Date and Time	Thursday, 16 December 2021 @ 4.45pm
Venue	Zoom; Bledisloe House, 24 Wellesley St West, Level 9, Onetangi Meeting Room
MEMBERSHIP	
Attendees	Jonathan Christiansen, Rawiri McKree Jansen; Christine McIntosh; Allan Moffitt; Anthony Jordan; Gabrielle Lord, Gary McAuliffe, Greg Williams; Harriet Puga; Hina Lutui; Kate Dowson; Kim Arcus; Lara Hopley; Maria Poynter; Owen Sinclair; Pauline Sanders; Ruth Large; Sally Roberts; Teuila Percival; Tim Cutfield; Willem Landman
Apologies	Carmel Ellis; Kara Okesene-Gafa, Gary Jackson and Tim Cutfield for an early departure.

1. Welcome, Introductions & Karakia

Rawiri commenced the hui at 1647 with a karakia.



2. GOVERNANCE

2.1 Apologies

Apologies were received and accepted from Gary Okesene-Gafa, Gary Jackson and Tim Cutfield for an early departure.

2.2 Confirmation of the Minutes

Confirmation of the minutes of the Whānau Home Quarantine Clinical Governance Group hui held on 9 December 2021.

Accepted: All

That the minutes of the Whānau Home Quarantine Clinical Governance Group hui held on 2 December 2021 be approved.

Carried

2.3 Action Items

Nothing to note.

4. STANDING UPDATES

4.1.1 Whānau HQ Child Pathways

Developing a piece of work ensuring we have good pathways for their children who may become unaccompanied when their parents get admitted to hospital. Pam Henry helped to convene a group around this. Reps from 4 DHBS, MSD, Taikura Trust, Oranga Tamariki, MBIE, local welfare NRHCC, Denise from W25 Starship who has particular experience as she is the Charge Nurse managing/caring for the children in Auckland Hospital.

Decided the principles of operation. Had a further 2 meetings to determine the way forward. Needing a more proactive approach prior to kids turning up in hospital with their families. Need to encourage support for whaanau to think about this before it happens.

- Best care for the child
- Mana enhancing
- Early community engagement (proactive approach)
- Coordinated services wrapping around whānau
- Trauma informed
- Safety of the child (culturally, physically, emotionally)
- Child has access to parent unwell with COVID-19

Linking with Mana Whenua etc. Rawiri linked to Maaori Women's Welfare League who will provide someone to assist.

Looking at potential housing options with caregivers.

Prepare – opportunity to do that when you get a case and recognise the vulnerability. Need to consider every time. Talking with Whakarongorau around how they can manage this discussion in their interviews.

Activate – rapid activation of whaanau plan.

Support – appropriate cultural supports to have those conversations. Support child to have access to their parent(s).

Wider whaanau may be keen to assist, but might not be suitable if existing co-morbidities.

Got the right people talking now. Will continue to work on this.

Positive feedback from the group was noted.

Is it suitable for children to be visiting parents in hospital? Sometimes there is no alternative, but trying to avoid it.

How important is access? Crucial. A negotiated approach to what the right means of contact are. Whether it be in room, near the room or virtual.

MBIE asked what would unaccompanied children look like in MIQ. There are a lot of things to consider before you go down this route. Alternative accommodation options will be valuable.

Action

Vicky to forward presentation with following agenda for members' information.

4.3 Dashboard of Key Metrics Tracking Quality**4.3.1 Dashboard/Metrics for Whānau HQ (Hannah Njo)**

Able to get all of the fields with the date of positive result, broken down by ethnicity. Still waiting on proportions, but have an idea of the number of people seen within 24 hours.

MoH data issue still waiting to be fixed. Follow up with Regional Data Team tomorrow.

Working with Maaori providers finding out what fields would be helpful for them in the reports – have added fields for contact details, next of kin details, whether or not they are homeless/in transitional housing, adding in clinical risk or public health triage score. Should help providers follow up.

Qlik/NCTS dashboard – breakage data in the last 24 hours due to IT upgrades. Once fixed we'll be on track to get the first 24 hours fixed.

First notification to a household will be the critical point. Each subsequent whaanau member will already be known to the system as a close contact. Only the new households where we're waiting for the initial consult to happen.

Conditional filters will be used. For the acuity rating colour filters will be applied. Working on macro so reports will be generated automatically.

4.3.2 Covid Calculator (Delwyn Armstrong)

Created a clinical risk score based on available information and presented in the Regional Covid Dashboard under the Clinical and Social Risk tab.

Delwyn took the group through the screen.

All of the people that through data we can see are either cases recorded in Episerve or they are recent positives that haven't reached Episerve yet. Then the risk (of hospitalisation) score is calculated, based on ethnicity, vaccination status, long term conditions data, diabetes, mental health issues, lung disease, AD (alcohol and drugs), heights and weights and dispensed medications. From that we have CK (Doctor with an interest in Data Science) who has created a data algorithm. That risk of hospitalisation is known from when we first see the patient (the calculator is a screening tool). You can see the whole bubble in the calculator.

Access to data is a long pathway in terms of adding additional data sets. For instance, adding pregnancy.

Delwyn advised when this was presented to the group, she advised it is early days. Group were keen to start using to get it right over time. CK has split the dataset into a training dataset and a testing dataset. He explained his method to the group.

Need to get across to anyone using it, it's just a screening tool. Tool is only as good as the data it finds. It will pick up people who have been referred for any reason as long as the GP has indicated diabetes on that referral. Have excluded extreme BMIs over 60 and under 10.

All people in MIQ also get the score.

Delwyn and CJ to return in the New Year.

3. PROVIDER UPDATES

3.2 Pacific Providers Update/New Business (Harriet Pauga)

Harriet has forwarded the presentation via email.

2 providers currently piloting this process. To date, SouthSeas have catered for 200 bubbles.

Hub will have a developed relationship with PaRCH so that they understand Provider capacity. Urgent welfare referral will go to providers that already have a social arm attached to it.

All triaging will be undertaken via desktop at PaRCH. Providers will make initial contact. NCTS trained person will enter all the data.

Access to medication can be an issue. Mobile team collecting medications. On-boarding notification goes to family GP so they can ensure the phone will be answered or GP will be proactive in term of normal medications.

Both PaRCH and MRCH working on creating relationships.

6. OTHER BUSINESS

WHQ will be part of planning and preparing to deliver Ronapreve(?).

Omicron and the vertical epidemic curves – could lead to very high numbers in the community. Messaging is things are looking good at the moment, but keep planning for things to get busier.

Daniel Tsai –Programme Manager Auckland/Waitematā – Community Pharmacy

Will assist with vaccinations, rapid antigen testing and anything Covid.

Looking at interim pharmacy services over the festive season to ensure medication deliveries for patients isolating at home.

The next hui will be held on Thursday, 23 December, 2021.

**Whānau HQ Clinical Governance Group Meeting
Action Items Register for 16 December 2021**

DATE	ITEM	ACTION	DUE DATE	RESPONSIBILITY	COMMENTS/UPDATES	COMPLETE ✓