

Mental Health & Addictions – People Metrics

Voluntary Turnover (% Annually from 1 January 2021 to 31 December 2021)

Service	# Turnover	Average total Employees	Turnover Percent
Te Tumanako-ICU	4	27	15.2%
Te Kakenga -Ward B	4	30	13.0%
Te Whetu Tawera Mgmt	4	25	16.2%
Fraser McDonald Unit (Inpatien	2	34	6.0%
Buchanan Rehabilitation Centre	9	53	17.0%
CFU -Child & Family Unit	7	54	12.9%
Te Whitinga-Ward A	2	42	4.8%
Aronui Ora (Maternal Mental Health)	3	19	16.4%
MHSOP Community Team	2	35	5.6%
East - Manaaki House	4	35	11.1%
Kāinga Tiaki Centre	8	50	16.1%
Tupu Ora - Regional Eating Disorders	6	25	23.7%
Segar House-Ruaroha	2	8	21.1%
Liaison Psychiatry	4	18	21.8%
North - Taylor Centre	12	50	24.1%
Manawanui	4	25	16.4%
South - Cornwall House	5	44	11.2%
Kari Centre	15	60	25.4%
Tū Māia	7	25	29.1%
Lotofale	3	20	15.6%
Primary Care Liaison	1	4	25.0%
Assertive Community Outreach Service	6	15	38.0%
Tupu Ora - Residential Eating Disorders	2	16	12.9%
Hapai Ora (Early Intervention Service)	5	20	24.3%
Grand Total	124	783	15.8%

Note: any services not shown have had no turnover over the last 12 months

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Excess Annual Leave (as at 31 December 2021)	Over one year entitlement		Over two years entitlement	
	No of Employees	%	No of Employees	%
Te Tumanako-ICU	6	25.00%	1	4.17%
Te Kakenga -Ward B	14	46.67%	1	3.33%
Te Whetu Tawera Mgmt	6	18.18%	4	12.12%
Fraser McDonald Unit (Inpatien	9	25.00%	2	5.56%
Buchanan Rehabilitation Centre	18	31.58%	3	5.26%
CFU -Child & Family Unit	15	24.59%	10	16.39%
Te Whitinga-Ward A	7	16.28%	6	13.95%
Aronui Ora (Maternal Mental Health)	6	35.29%		0.00%
ECT Service	1	100.00%		0.00%
MHSOP Community Team	10	28.57%	5	14.29%
East - Manaaki House	12	37.50%	2	6.25%
Kāinga Tiaki Centre	16	31.37%	8	15.69%
Tupu Ora - Regional Eating Disorders	9	36.00%	3	12.00%
Segar House-Ruaroha	2	33.33%	1	16.67%
Liaison Psychiatry	3	15.79%	7	36.84%
North - Taylor Centre	16	34.04%	4	8.51%
Manawanui	9	37.50%	2	8.33%
South - Cornwall House	20	45.45%	2	4.55%
Kari Centre	17	27.87%	4	6.56%
Tū Māia	10	37.04%		0.00%
Lotofale	3	16.67%	1	5.56%
Primary Care Liaison	1	14.29%	2	28.57%
Assertive Community Outreach Service	5	41.67%	2	16.67%
Regional Huntington Disease Service		0.00%	2	50.00%
Tupu Ora - Residential Eating Disorders	6	35.29%	2	11.76%
Hapai Ora (Early Intervention Service)	3	14.29%	3	14.29%
Service Coordination		0.00%	1	16.67%
Grand Total	248	30.66%	83	10.26%

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Employees using Performance Data in Kiosk

Service	# of employees	# of employees using tool	% of employees using the tool
Te Tumanako-ICU	19	7	36.8%
Te Kakenga -Ward B	25	25	100.0%
Te Whetu Tawera Mgmt	22	11	50.0%
Fraser McDonald Unit (Inpatien	27	3	11.1%
Buchanan Rehabilitation Centre	45	19	42.2%
CFU -Child & Family Unit	40	0	0.0%
Te Whitinga-Ward A	37	4	10.8%
Aronui Ora (Maternal Mental Health)	16	2	12.5%
ECT Service	1	0	0.0%
MHSOP Community Team	28	9	32.1%
East - Manaaki House	24	4	16.7%
Kainga Tiaki Centre	44	20	45.5%
Tupu Ora - Regional Eating Disorders	16	2	12.5%
Segar House-Ruaroha	6	2	33.3%
Liaison Psychiatry	16	0	0.0%
North - Taylor Centre	40	17	42.5%
Manawanui	19	13	68.4%
South - Cornwall House	33	15	45.5%
Kari Centre	41	13	31.7%
Tu Maia	21	8	38.1%
Lotofale	16	1	6.3%
Primary Care Liaison	5	1	20.0%
Assertive Community Outreach Service	9	5	55.6%
Regional Huntington Disease Service	3	0	0.0%
Tupu Ora - Residential Eating Disorders	12	7	58.3%
Hapai Ora (Early Intervention Service)	16	4	25.0%
Service Coordination	5	2	40.0%
Grand Total	618	205	33.2%

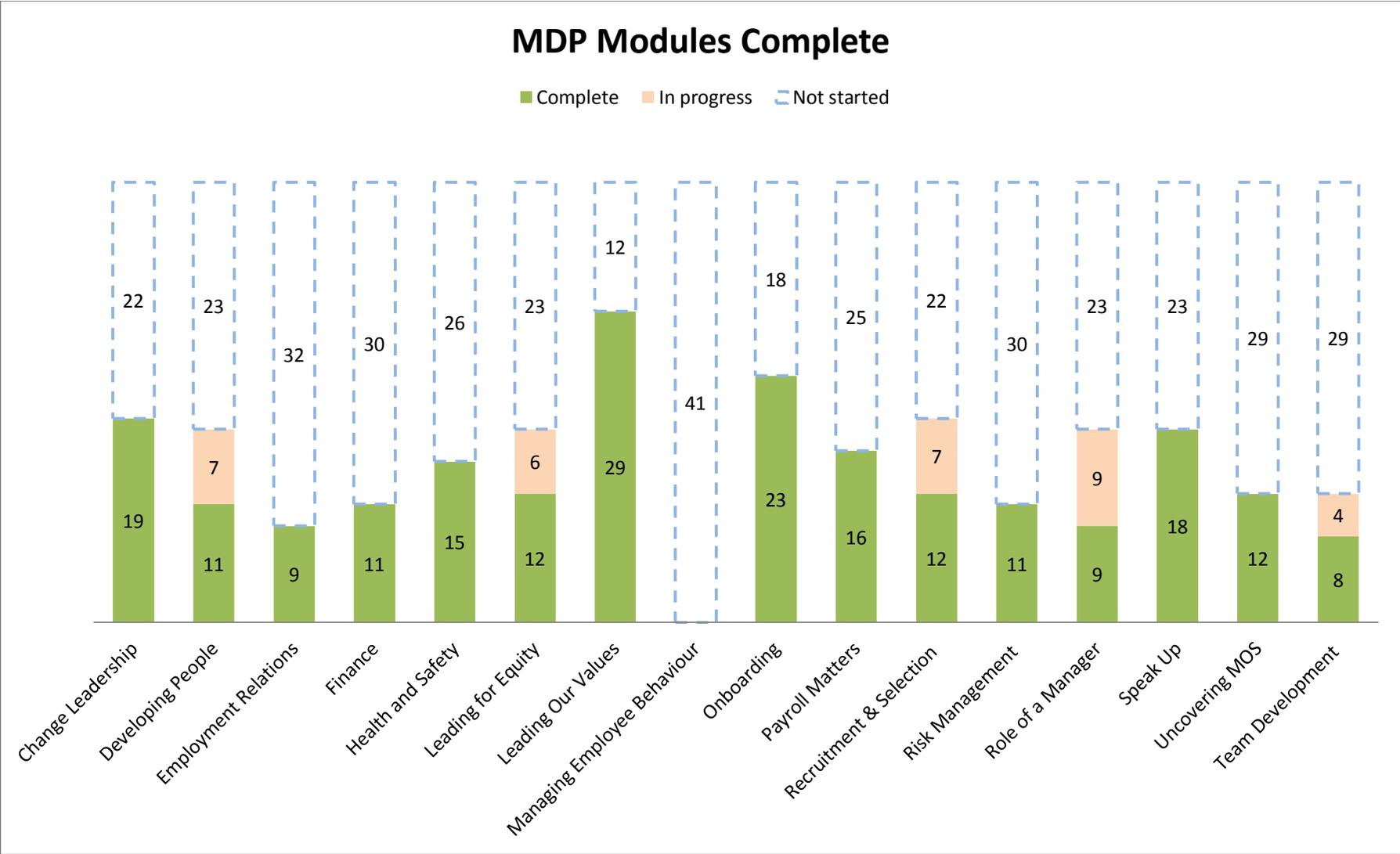
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Sick Leave taken as a percentage of total hours worked

rc_name	Sum of Sick Worked%
Te Tumanako-ICU	4.2%
Te Kakenga -Ward B	3.2%
Te Whetu Tawera Mgmt	3.3%
Fraser McDonald Unit (Inpatien	3.9%
Buchanan Rehabilitation Centre	3.9%
CFU -Child & Family Unit	7.0%
Te Whitinga-Ward A	5.2%
Aronui Ora (Maternal Mental Health)	3.8%
MHSOP Community Team	2.9%
East - Manaaki House	3.2%
Kāinga Tiaki Centre	3.5%
Tupu Ora - Regional Eating Disorders	4.2%
Segar House-Ruaroha	3.6%
Liaison Psychiatry	3.5%
North - Taylor Centre	4.0%
Manawanui	8.3%
South - Cornwall House	3.7%
Kari Centre	5.1%
Tū Māia	4.6%
Lotofale	5.7%
Primary Care Liaison	2.7%
Assertive Community Outreach Service	2.6%
Regional Huntington Disease Service	0.5%
Tupu Ora - Residential Eating Disorders	3.2%
Hapai Ora (Early Intervention Service)	4.5%
Service Coordination	5.2%
Grand Total	4.1%

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MDP: People managers completing the Management Development Programme



Total Complete: 32.77%