Vaccination Centre Parking













Providing the COVID-19 vaccination for disabled people and their carers



Getting disabled people, and their carers, vaccinated against the COVID-19 virus is a priority.



When can disabled people, and their carers, be vaccinated:

They can be vaccinated from June onwards. Everyone who has had a needs assessment will receive a booking link to make an appointment by end of July from either their support provider or Taikura.

Those that have not received a booking link by the end of July are encouraged to contact the Vaccine Helpline to make a booking directly on 0800 28 29 26



How disabled people, and their carers, can arrange to be vaccinated:

- 1. Providers of support services will contact disabled people, and their carers, they will be sending emails with booking link to make an appointment.
- 2. You can call our Vaccination Helpline on 0800 28 29 26 to make an appointment.
- **3.** You can contact your GP Clinic to see if they are offering the COVID-19 vaccine.



Where can disabled people, and their carers, be vaccinated:



1. At a Vaccination Centre

- a. We have conducted accessibility audits at all Vaccination Centres, and will have information on our website immunisation.northernregion. health.nz soon showing what accessibility each Centres has, so you can select the one that suits you best when making an appointment.
- Each Centre has support for people who deaf or have hearing impairment and support staff if you need any personal assistance. Just tell the people at the registration desk what support you need.



2. At a GP Clinic or Pharmacy

 a. Some GPs and pharmacies are offering the COVID-19 vaccinations. You can see if your GP or local pharmacy is offering the COVID-19 vaccination by checking www.healthpoint.co.nz In some cases, people may unable to leave home to have their vaccination.

In these cases, please contact

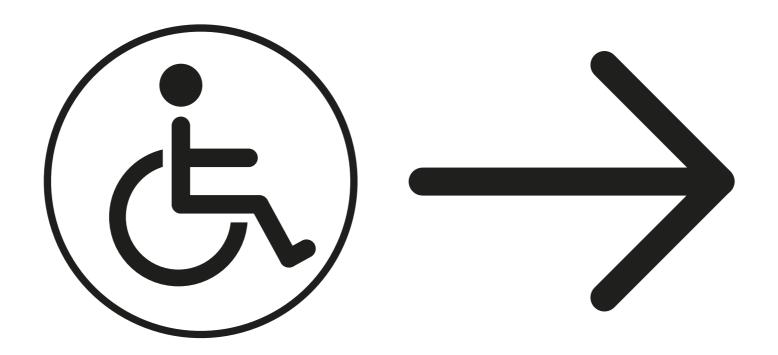
Vaccination Helpline on 0800 28 29 26

to register your details.

We are still exploring the best way to reach out to this vulnerable sector of the community.



Accessible toilets







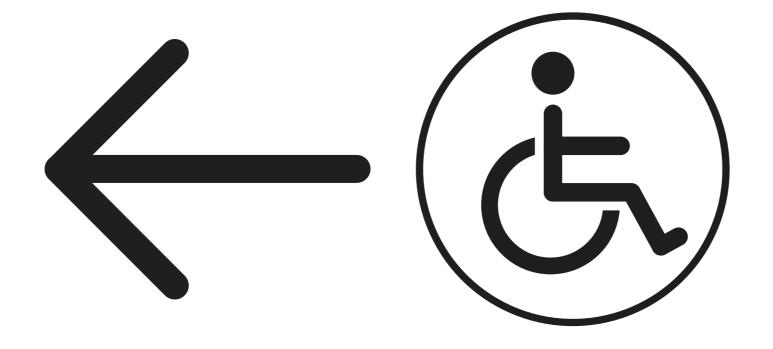








Accessible toilets













Accessible toilets













Staff Parking











Do you need more time, space, or assistance?







Unite against











Hello! I'm Deaf

Please be patient and try other ways to communicate with me.

- Write it down in plain English
- Use gesture and pointing
- Type on a phone or device

Then check that I understand before you start any procedures. Thank you.













Unite

OIA 1115 - Appendix 3 - June 2021 - Page 12 of 49

Hello! I'm Deaf

My preferred language is New Zealand Sign Language (NZSL).

You can use a phone or other device to access an interpreter via video call. This service is available via Skype, Zoom or Microsoft Teams.



Visit www.nzrelay.co.nz or scan this QR code with your device for instructions.













OIA 1115 - Appendix 3 - June 2021 - Page 14 of 49

Hello! I'm Hard of Hearing

It is difficult for me to understand you because I can't see your lips or facial expressions with the mask on.

- Can you please remove your mask so that I can understand you?
- I will stay 2 metres away when you speak.











OIA 1115 - Appendix 3 - June 2021 - Page 16 of 49

Hello! I'm Hard of Hearing

Please be patient and try other ways to communicate with me.

- Write it down in plain English
- Use gesture and pointing
- Type on a phone or device

Then check that I understand before you start any procedures. Thank you.













OIA 1115 - Appendix 3 - June 2021 - Page 18 of 49

Informed Consent Questions











Are you currently well? Any temperature today?



Are you on any blood thinning medications?



Have you had any severe allergic reactions / anaphylaxis to any vaccines before?



Do you have any bleeding disorders?



Have you had any vaccines in the last 4 weeks?



Are you

Key points to cover

- Communicate possible side effects
- · Ask if they have any questions
- Provide information leaflets if required
- · Remind them they need to wait for 20mins after their vaccination
- · Confirm they consent







Your vaccination journey

Arrival

Your temperature will be checked. Confirmation that you have a booking. Registered into COVID Immunisation Register (CIR)

Transfer

You will be allocated to a coach. Once coach is loaded you will taken to the vaccination centre. 2

Waiting area for your vaccination

On arrival to the vaccination centre you will be directed to an area to wait a short while for your turn to be vaccinated.

Vaccination Area You will be directed to vacant vaccination booth and to take a seat. You will have a short wait whilst the vaccinator makes their way to you. Vaccine will be administered. 4

5 Observation

You will wait for 20 minutes in case of any immediate side effects. After 20 minutes you will be advised that you can leave

Return transfer

After you have completed observation you will exit the centre to board a waiting coach. Once the coach is loaded you will be transfered back to the arrival area.

6

First aid room

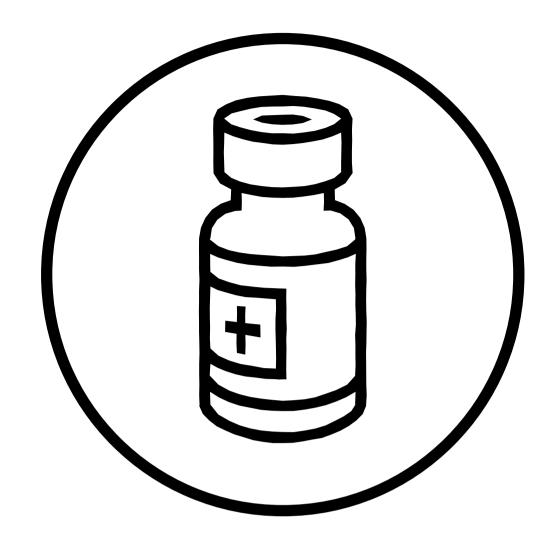


Other areas:

If you or anyone you're with feels sick at any point, let one of the health staff know so that you can be assessed in private in the first aid room







COVID-19 Vaccination Centre Coming Soon

Please visit immunisation.nothernregion.health.nz for updates











Coming Soon



COVID-19 Vaccination Centre at end of road

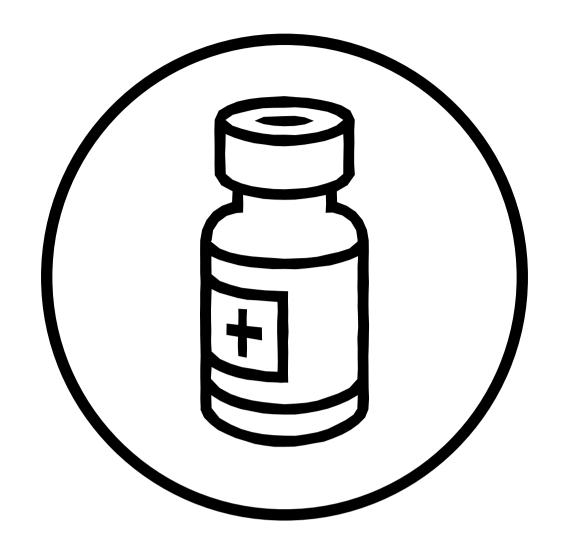












COVID-19 Vaccination Centre at end of road coming soon











Kia ora Welcome to our vaccination centre

We are currently vaccinating people in Groups 1, 2 and 3:

Group 1

Border and managed isolation and quarantine (MIQ) workers and their household contacts

Group 2

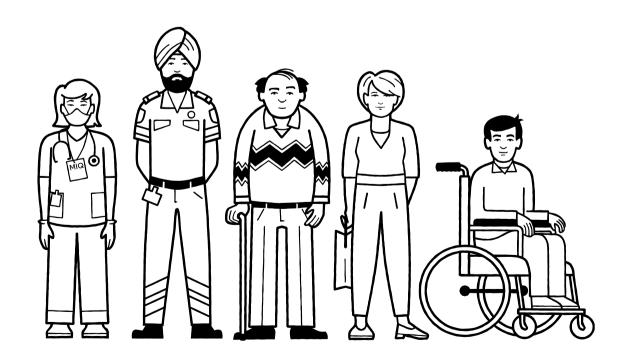
High-risk frontline
healthcare workers
and people at high-risk,
including older Māori
and Pacific people
and their whānau and
people in long-term
residential care

Group 3

People over 65, pregnant people and people with disabilities and some health conditions

People in Group 4 will begin receiving invitations from late July onwards.

Please ask our friendly staff if you have any questions or would like to confirm if you're eligible.



If you're in one of these eligible groups but don't have a booking, we may still be able to vaccinate you if our centre is quiet.











Due to the nurses' strike

This COVID-19 Vaccination Centre is closed today (9June)

If you have a booking for this site, please go directly to

Westgate Vaccination Centre, 11 Westgate Drive, Westgate

or call **0800 282 926** to reschedule

We have tried to contact all people who had bookings here today

We are sorry for any inconvenience











Glenfield Whenuapai Beach Haven Hobsonville Birkenhead Vaccination Centre 1 Cnr Highbury Bypass & Birkenhead Avenue, Birkenhead Mon - Sun: 8:30am - 2:30pm Westgate Vaccination Centre 11 Westgate Drive, Westgate Mon – Sun 8:30am – 4pm Massey Te Atatū Peninsula Unite against COVID-19

OIA 1115 - Appendix 3 - June 2021 - Page 26 of 49

GP vaccination centres

These GPs are vaccinating their enrolled patients who have received an invitation to book

PRACTICE NAME	ADDRESS
Accident and Medical Centre Three Kings	Three Kings Plaza, 536 Mt Albert Rd, Three Kings
Aotea Health	72 Hector Sanderson Road, Great Barrier Island / Aotea 0991
Bader Drive Doctors	93 Bader Dr, Māngere
Bakerfield Medical	16A Bakerfield Pl, Manukau
Coast to Coast Health Care Wellsford	220 Rodney Street, Wellsford
East Care Accident & Medical	260 Botany Road, Golflands
Highland Park Medical Centre	14 Highland Park Drive, Highland Park
Local Doctors Airport Oaks	149A Kirkbride Rd, Mangere
Ormiston Medical Centre	211 Ormiston Rd, Flat Bush
Ranui Medical Centre	421 Swanson Rd, Ranui
The Doctors Golf Road	168 Golf Road, Titirangi
The Doctors Ti Rakau	316 Ti Rakau Dr, Burswood
Tiakina Te Ora	17 East Street
Tongan Health Society	1 Fleming St, Onehunga
Turuki Health Care Charitable Trust	2/32 Canning Cres, Mangere
Waiheke Medical Centre	132 Ocean View Road, Oneroa, Waiheke Island
Waiuku Health Centre Limited	30 Constable Rd, Waiuku

For more information please visit **healthpoint.co.nz**











Entry

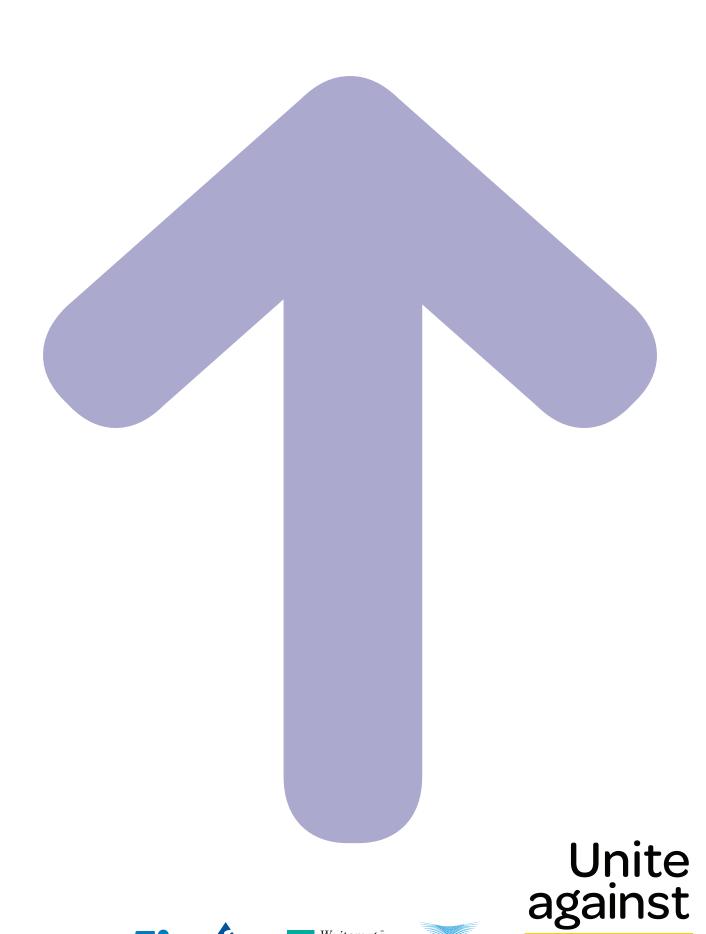


















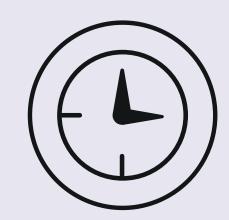




Nau Mai Haere Mai

COVID-19 Vaccination Centre

currently accepting booked appointments only



Monday – Sunday 8:30am – 2:30pm

For more information please call **0800 282 926** or visit **immunisation.northernregion.health.nz**



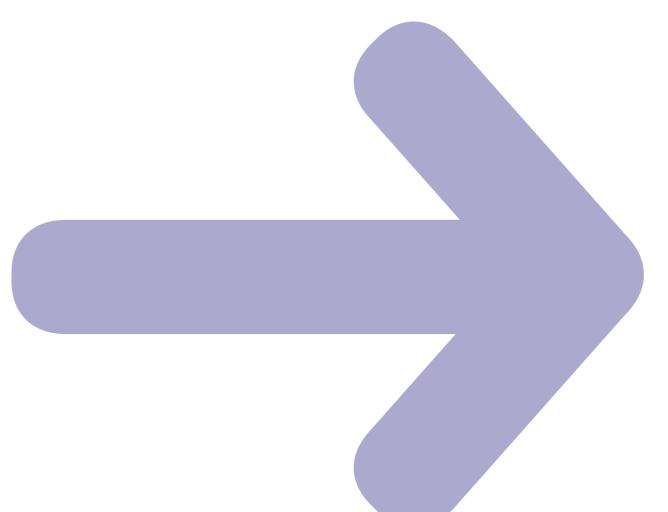








Staff Parking



Unite against COVID-19

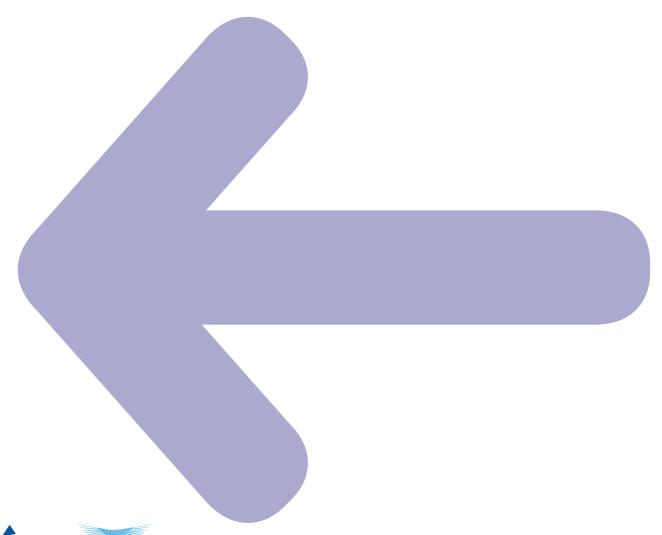








Staff Parking













Supporting you with your next COVID-19 vaccination appointment

Ka Pai! Thanks so much for doing your bit to protect your household, whānau and New Zealand!

We are sorry that you felt unwell while receiving this vaccine. Most of the time this is related to the vaccination event (and how it made you feel) rather than the vaccine itself.

It's okay to feel a bit concerned about getting your next vaccine, but we'd like to reassure you that the vaccination has been used successfully by millions worldwide and throughly assessed for safety by our own Medsafe experts. We also want to support you when you come for your next vaccination appointment.

These are some of the things that might help improve your experience next time:

- Book a day and time that is convenient for you for your appointment. It's perfectly fine to change your appointment if you need to, to make sure it works for you.
- You can have something to eat and drink so you're not arriving at the appointment hungry or thirsty.
- You can also bring a snack and a water bottle with you if you like. Try to come when you haven't had a super busy day so you aren't feeling rushed or tired.
- You can bring a support person with you.
- You can bring something to distract you like a book, your favourite music or something to watch.

- Practise relaxation techniques like taking some slow deep breaths.
- Tell the vaccinator at your next vaccination appointment if you're feeling concerned so they know and can support you.
- Ask to receive the next vaccine lying down. Some people who feel faint after vaccinations find this helps.
- If you normally carry medicine for a medical condition with you, you can bring it to the vaccination appointment. For example, a reliever asthma inhaler if you have asthma, or migraine medication if you get migraines.
- If you have diabetes you can bring insulin, glucose tablets or your glucose monitor if you usually carry these during the day.

If you have any other questions or concerns you can call **Healthline** on **0800 3585 453**, or talk to your GP or Practice Nurse about this.







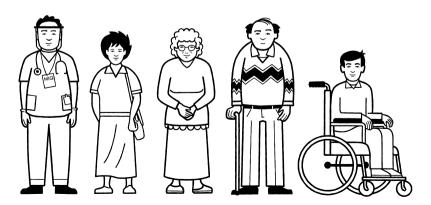




Thank you Auckland

We've provided over 400,000 vaccinations in the northern regions so far.

We want to thank you for helping to protect your whānau, community and country.





If you are in Group 1 and 2, you can book your COVID-19 vaccination now.

People aged 65 and over have been invited to get their COVID-19 vaccine and reminders are being sent now. If you are over 65 and haven't received an invitation yet and don't get a reminder, please call the Vaccination Helpline on 0800 28 29 26 to book. If you are part of Group 3, including people with some underlying health conditions or with a disability (or a carer of someone with a disability), you will receive your invitation to get your COVID-19 vaccination by the end of July.

Group 3 is a large group, and we are trying to vaccinate everyone as quickly as possible. Our vaccination centres are busy, so you will need to book in advance.

You can find more information at immunisation.northernregion.health.nz or by calling the Vaccination Helpline on 0800 28 29 26.

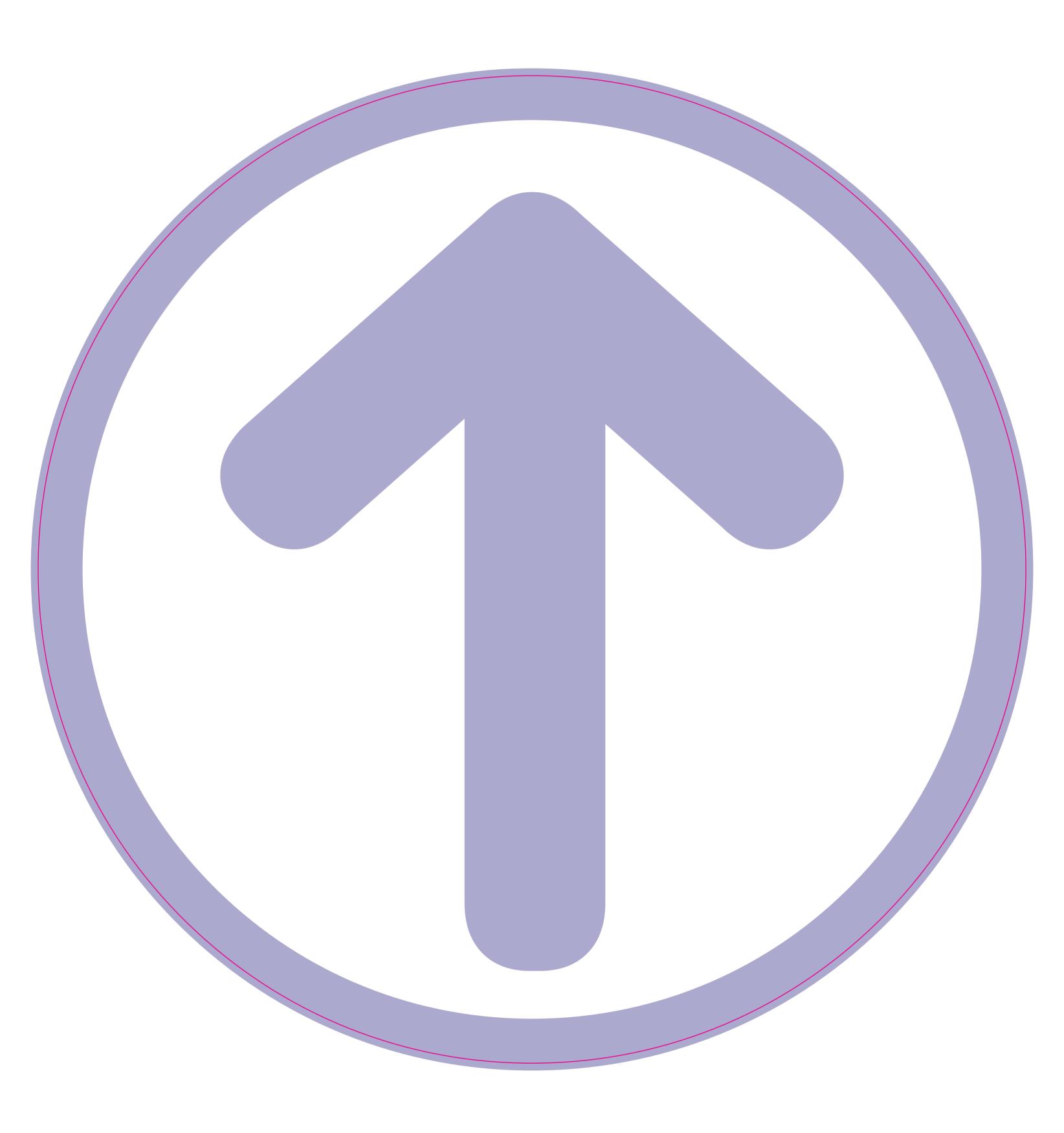
To find out what group you are in visit covid19.govt.nz/vaccines











Mobility vaccine parking Lift access available in stairwell



Providing Equitable Access

For people with impairments or disabilities, low literacy levels, and English as a second language. Here's how you can make things easier:

Create the Space

Set up a separate entrance, desk or location for anyone who may need assistance, space, or more time.

Mark it clearly with a sign so that people can find it, and direct them if needed.

Identify the People

Find out if any of your team members have experience with the disability community or know other languages - especially New Zealand Sign Language!

Be prepared to use their skills.

Ask

Not all impairments and disabilities are visible, and everyone is different, so asking people what they need is best. Allow yourself to be guided.

Some people may have a Health Passport with some more information about their needs.

Know What to Do

Have a plan or process for implementing these guidelines.

Make sure everyone in your team knows what to do, and who to ask for help.

Ask questions, be kind, and be prepared to do things differently.



For more information, advice, or assistance, contact **0800 28 29 26** or visit **immunisation.northernregion.health.nz**











Bookings Only

This vaccination centre is currently only vaccinating those who already have a booking

For more information:

Please call 0800 28 29 26

Or visit immunisation.northernregion.health.nz













COVID-19 Vaccination Centre Parking atrear











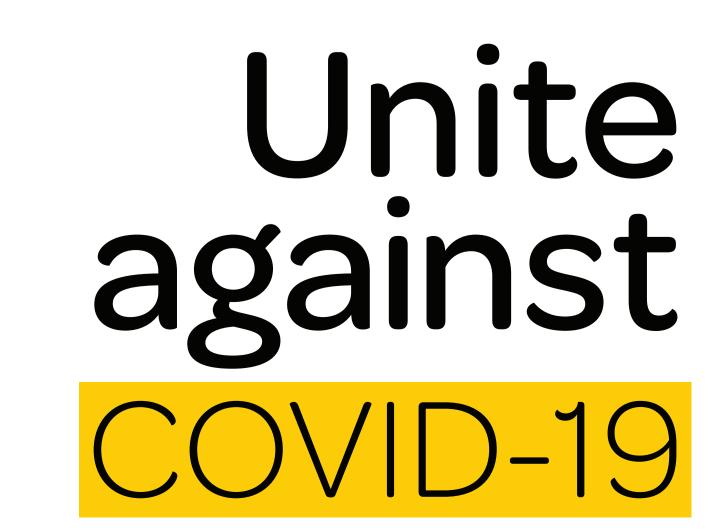
COVID-19 Vaccination Centre Entrance at rear









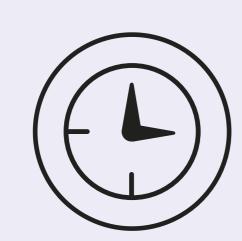


Mobility Vaccine Parking On IV



Nau Mai Haere Mai COVID-19 Vaccination Centre

currently accepting booked appointments only



Monday – Sunday 8:30am – 2:30pm

For more information please call 0800 282 926 or visit covid19.govt.nz/covid-19-vaccines



or scan the QR code









Vaccination Centre ahead













Mobility parking only













Vaccination Centre Parking 100m ahead













COVID-19 **Vaccination Centre**

MODIFICATION OF THE PROPERTY O



C()V(I)-19 Vaccination centre



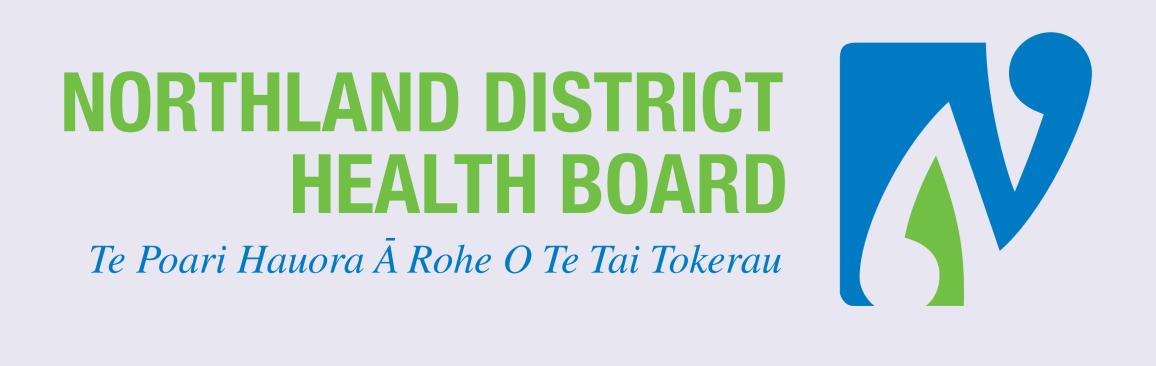








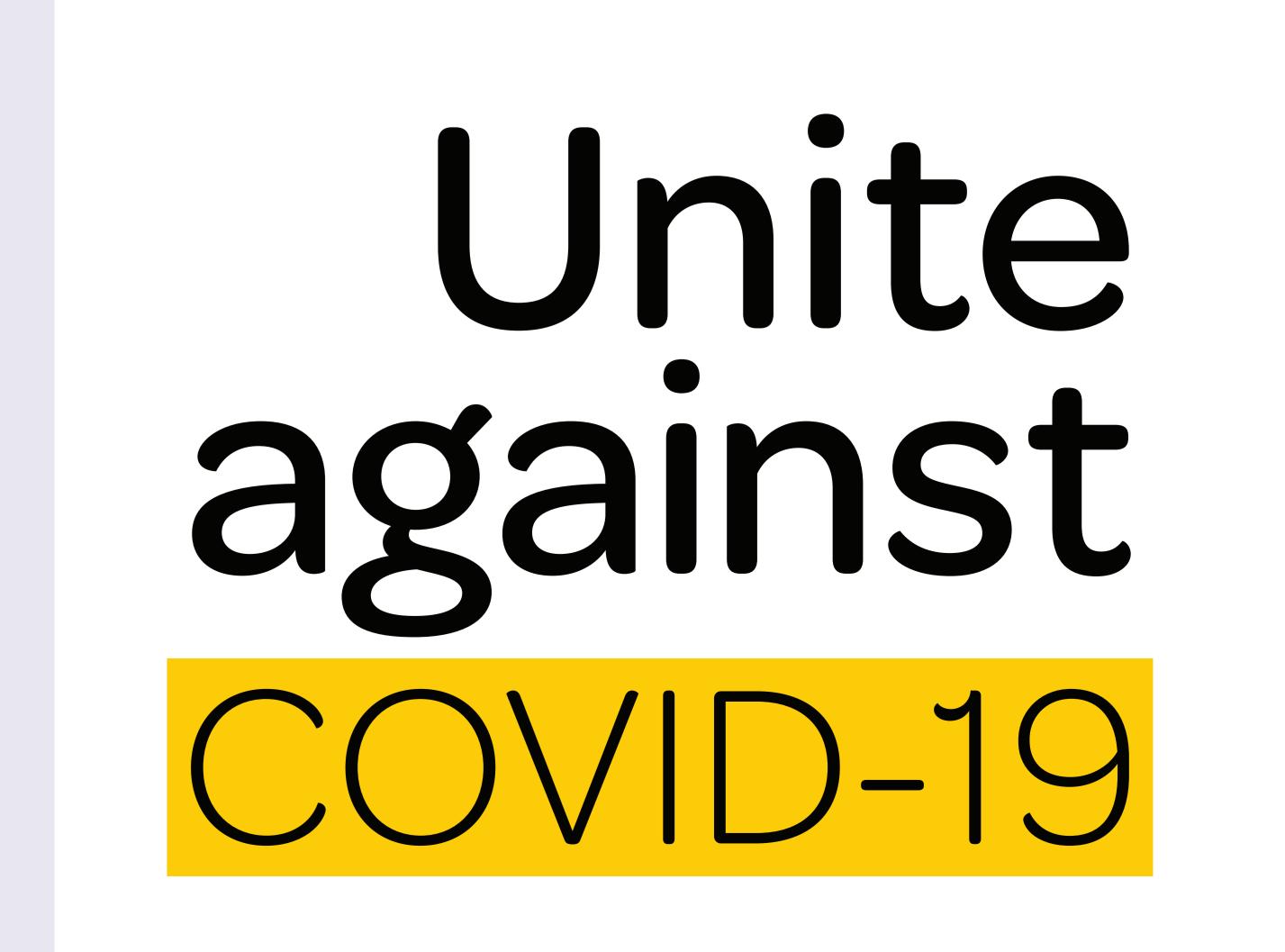
COVID-19 Vaccination Centre











OIA 1115 - Appendix 3 - June 2021 - Page 48 of 49

Informed Consent Questions

Confirm:









Are you currently well? Any temperature today?



Are you on any blood thinning medications?



Have you had any severe allergic reactions / anaphylaxis to any vaccines before?



Do you have any bleeding disorders?



Have you had any vaccines in the last 4 weeks?



Has post vaccination information been given?

Key points to cover

- Communicate possible side effects
- Ask if they have any questions
- Provide additional consent information tailored to the person's needs
- Remind them they need to wait for 20mins after their vaccination
- Confirm they consent of their own free will







