

12 December 2021

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Re Official Information Request for Information Regarding Surveillance of Staff

I refer to your official information request dated 15 November 2021 for the following information:

Under the Official Information Act, please provide information, including but not limited to emails, applications, reports, meeting minutes, memos, data, audiovisual materials and correspondence to/from the DHB about:

1. Any policy regarding the covert surveillance of staff.
2. The number of times there have been applications for surveillance of staff.
3. The number of times there have been approvals for surveillance of staff.
4. The circumstances in which any surveillance of staff would be permissible.
5. No date range – these questions apply to as far back as the DHB can search IT systems.

We have provided the information under each of your questions below.

1. The Security Closed Circuit Television (CCTV) System Policy is attached. Please see s6. Covert CCTV, page 5.
2. Since 2018, one application has been received.
3. The application was declined as the request did not fit within the CCTV Policy criteria for covert camera installation.
4. The circumstances in which any surveillance of staff would be permissible are set out in s6.2. Covert CCTV of the CCTV Policy.
5. There are no records of applications or approvals prior to 2018.

I trust this information answers your questions.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

OR You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours sincerely,



Ailsa Claire, OBE
Chief Executive

Encl. Attachment A. Security Closed Circuit Television (CCTV) System Policy.pdf