

7 October 2021

[REDACTED]

[REDACTED]

Re: Official Information Act request – OIA Data, Auckland DHB

I refer to your Official Information Act request dated 23 September 2021 requesting the following information:

- 1) From 1 January to 30 June 2021, how many OIA requests did your agency receive?
- 2) From 1 January to 30 June 2021, what was the average OIA response time, in working days (including any extension time)?
- 3) From 1 January to 30 June 2021, what was the longest OIA response time, in working days (including any extension time)?
- 4) From 1 January to 30 June 2021, what percentage of OIAs required a time extension?
- 5) From 1 January to 30 June 2021, what percentage of OIAs were refused?
- 6) From 1 January to 30 June 2021, what percentage of OIAs were partially refused or redacted

RESPONSE

Question #	Question	Response
1.	From 1 January to 30 June 2021, how many OIA requests did your agency receive	157
2.	From 1 January to 30 June 2021, what was the average OIA response time, in	16.2 working days

	working days (including any extension time)	
3.	From 1 January to 30 June 2021, what was the longest OIA response time, in working days (including any extension time)	73 working days
4.	From 1 January to 30 June 2021, what percentage of OIAs required a time extension	16 per cent
5.	From 1 January to 30 June 2021, what percentage of OIAs were refused	8 per cent
6.	From 1 January to 30 June 2021, what percentage of OIAs were partially refused or redacted	Partial replies were given for 14 OIA requests. This is 8 % of our total. It is standard practice to redact contact details from emails and therefore it is probable that a number of responses had redaction.

Note that the longest OIA response was received between Christmas and New Year and then refined by the requestor in mid-February. The response, with 14 attachments required extensive coordination between Northern Region DHBs and the Northern Region Health Coordinating Committee.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE

Chief Executive of Te Toka Tumai (Auckland District Health Board)